

The Link

Quarterly Activity Report
July-September 2005



<http://labor.ky.gov/dwc>

Division of Information & Research



Records Branch

Coding Section

Manually Added First Reports:

Claims	396
Agreements	92
Medical Fee Disputes	4

EDI Received 11, 039

Data Entry Section

Mail Received	26, 413
Orders	8, 421
Opinion/Awards	402
Docket Orders	1, 025

Open Records

Written Requests	4, 192
Walk-In Requests	10
Social Security	43
Pre-Employment	5, 581
Fish & Wildlife	16

Imaging Branch

Imaging

Total Sheets Scanned: 376, 812

Equates to:

Total Documents Scanned: 51, 552

Micrographics

Total File Request for this Branch: 249

Total Sheets Printed from microfilm: 25,612

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Administrative Law Judges

Benefit Review Conferences	1,341
Formal Hearings	600
Opinions	421
Remands	15

Office of General Counsel

The Office of General Counsel received:
254 citation cases for this quarter

13 UCP cases

7 Fraud cases

Fines and penalties collected for this quarter:
\$238,697.50

Appeals Branch

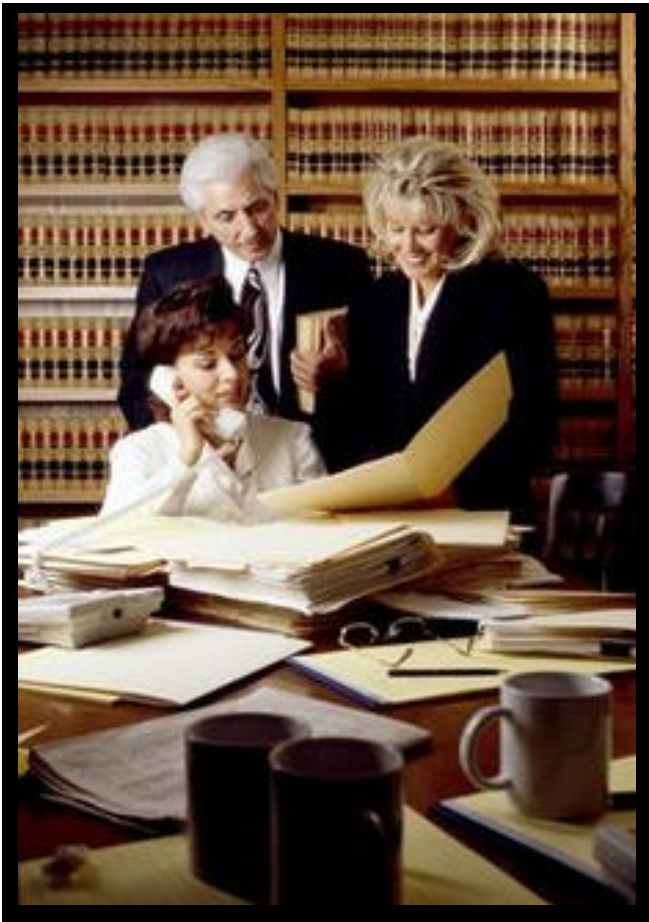
Appeals to the Board:	115
Final dispositions by Board:	52

Opinions rendered by board members:

Stanley	25
Gardner	29
Young	25
Total:	131

Appeals to Court of Appeals:	30
Records sent to court:	27
Court orders final disposition:	5
Court of Appeals opinions:	51

Appeals to Supreme Court:	24
Court orders final disposition:	3
Supreme Court opinions:	16



QUARTERLY ACTIVITY

Lost Time First Reports of Injury	9,638	Dismissals	172
Claims Assigned	2,476	Re-openings (medical)	219
Pre-litigated Agreements	1,045	Re-openings (overruled)	9
Awards	298	Re-openings (sustained)	49
Agreements	864	Re-openings (motion docket)	216

Distribution by Body Part (Top Ten)

Claims

Lower Back	539
Multiple Body Parts Including Systems	484
Shoulder	182
Knee	163
Wrist	116
Lungs	100
Disc	97
Ears	90
Multiple Upper Extremities	61
Soft Tissue	55

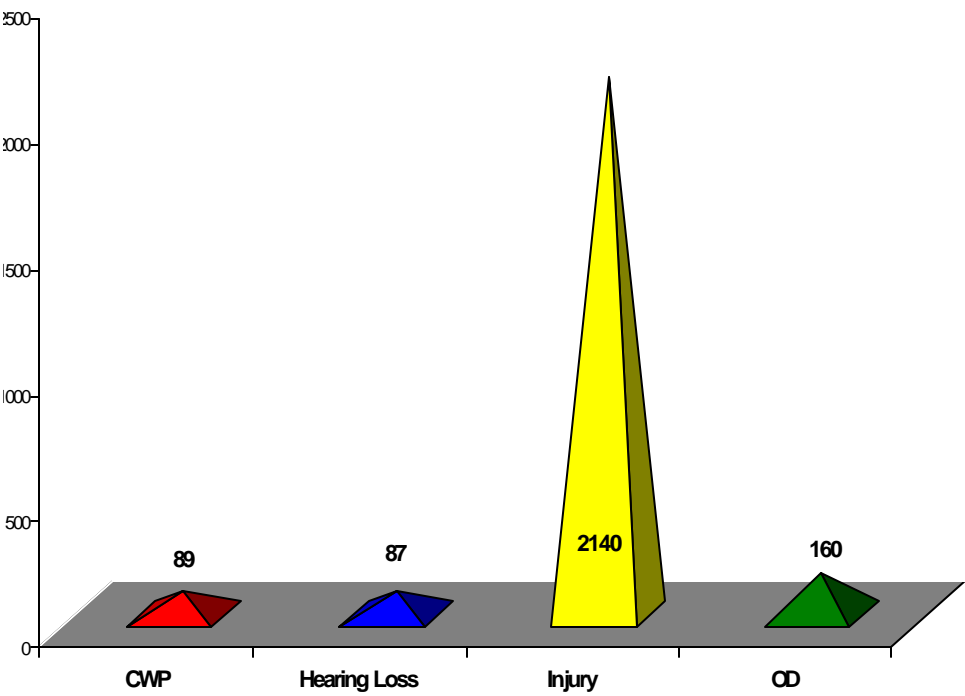


FROIS

(First Report of Injury)

Lower Back	1,634
Multiple Body Parts Including Systems	1,088
Knee	749
Shoulders	625
Fingers	589
Hand	449
Wrist	438
Ankle	433
Foot	300
Abdomen Including Groin	289

Distribution of Claims by Type



Top 10 Causes of Injury Claims

Fall or Slip	574
Lifting	430
Strains of Injured by	213
Motor Vehicle	190
Repetive Motion	169
Falling or Flying Object	124
Pushing/Pulling	109
Absorption/Ingestion	103
Continual Noise	87
Other Injury (NOC)	55

Distribution by Industry

	Claims	First Reports
Agriculture, Forestry, Fishing	24	265
Mining	395	495
Construction	252	995
Manufacturing	536	1,888
Public Utilities & Transportation	236	773
Wholesale Trade	73	378
Retail Trade	278	1,383
Finances, Insurance, and Real Estate	24	131
Services	536	2,663
Public Administration	97	606
Unclassified	24	61

Division of Claims Processing

Claims Assignment

New claims	1,161
New claims to the judges	1,153
Motion docket cases	254

Docket Section

Assigned **1,010** motions to **13** motion dockets

Case Files Section

Received **537** new motions and assigned a total of **570**.

Total files returned for the period April-June, 2005 was **1,531**.

Cases purged were **1,666**.

Agreements

First report agreements	1,214
Attorney fee motions	322
Lump sum settlements	193
Approved agreements	1,115
Requests for widow's benefits	45

Division of Ombudsmen and Workers' Compensation Specialists Services

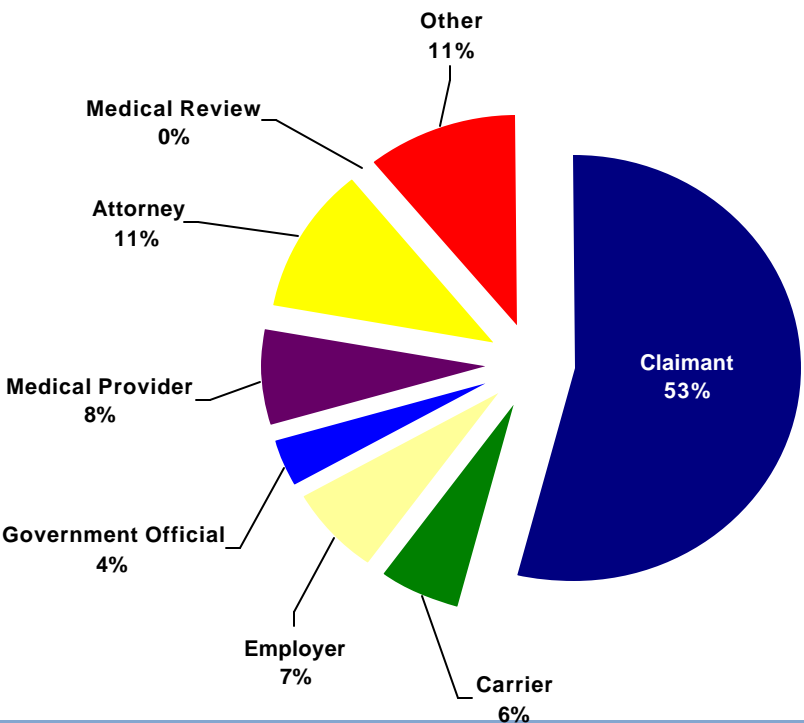
Mediation

Mediation Requests:	592
Mediation Completed Successfully:	245

Claims

Claims filed:	21
Number of other forms assistance:	30

Sources of Request for Assistance



Medical Evaluations

The number of shipments to B-reader’s for HB 348 during the 2nd quarter of 2005:

1st b-reader: 29
2nd b-reader: 25
3rd b-reader: 18
Total: 72

Reports Received					
University of Kentucky		Jul-05	Aug-05	Sep-05	Quarterly Totals
Dust Disease		0	0	0	0
Asbestosis		3	0	1	4
Black Lung		0	0	0	0
Silicosis		0	0	0	0
Respiratory Disorders		0	0	1	1
Poisoning-Chemical & Metal		0	0	0	0
All Other OD		0	0	0	0
Hearing Loss		6	18	7	31
Injury & Dermatitis		3	2	8	13
TOTAL		12	20	17	49
University of Louisville		Jul-05	Aug-05	Sep-05	FY Total
Dust Disease		0	0	0	0
Asbestosis		0	0	0	0
Black Lung		0	0	0	0
Silicosis		0	0	0	0
Respiratory Disorders		0	0	0	0
Poisoning-Chemical & Metal		0	0	0	0
All Other OD		0	0	0	0
Hearing Loss		11	9	10	30
Injury & Dermatitis		5	2	3	10
TOTAL		16	11	13	40

Vocational Rehabilitation

Cases referred by ALJ’s 29
Cases closed 120 (39 employed, 81 unemployed)

Division of Security & Compliance

Self Insurance Branch

The Self-Insurance Branch reviews the financial strength of individual self-insured employers and determines the surety requirements necessary to cover their outstanding workers' compensation liabilities. Branch auditors utilize independent resources, including business periodicals, regional and national newspapers, and internet business sites to monitor the financial condition of self-insurers. Currently two companies are on the watch list.

During this quarter of 2005, two companies became newly self-insured and one company left self-insurance, leaving 167 self-insured companies as of 9/30/05.

Enforcement Branch

Statistics

	July	August	September	Totals
Investigations	692	844	698	2,234
NonCompliant Employers	142	185	144	471
Citations Issued	100	120	101	321
Penalties Collected	\$94,600.33	\$117,191.67	\$116,793.33	\$328,585.33
Form 4's Processed	618	699	601	1,918

Coverage Branch

Transactions Processed for this quarter = 41,323

97% Acceptance Rate among all vendors, with KEMI having the greatest acceptance rate of 95%.



The Technical Support & Design and Development Section

Technical Services Section responded to 407 Helpdesk calls for the quarter. In addition to responding to all helpdesk issues, Technical Support was responsible for:

Technical Support

- Virus Software - Random check of virus software on 17 servers; Table PC virus errors
- MS Security Patches – 230 workstations and 17 Servers
- Critical updates — 25 machines and 17 servers.
- User templates updated with Script — 187 machines.
- RFA load — 3 machines.
- Travel – 7 field offices for various reasons
- COT – 2 network issue; 1 contivity issue; WAN issues in Bowling Green and Madisonville (4 times); coordinated network move of Pineville office (cabling, circuit, and physical move of network equipment); dialup issues
- Blackberries — 2 troubleshooting issues; received 3 Blackberries for new users, installed software, and gave brief instruction to new users; upgraded all Blackberries to new 4.0 version of software.
- Ghost - 25 machines; 5 laptops
- Printer – 4 setup; replaced maintenance kit on 2 printers
- Move – 19 offices; 1 field office—Network & equipment; microfilm equipment
- Meetings – 1 Pomeroy Rep., Labor & Cabinet; 1 IT Steering; NetGain Rep.; 1 Labor/FileNet; 1 CMS; overview to Claims Section
- Backups – New Load on Pikeville server; TSM issues; restored files 2 times; batch file to log backup errors 2 times
- Software Loads – 5 users
- EDI – None
- Ids – 12 new user accounts; profiles; deletes/move directories
- KY Phone Directory – None
- UPS – troubleshoot 1 machine in BG
- Research – scanner issues; Tablet PCs; new bar code issues; new KIH2; Book Key for Tablet PCs; 2003 Print Server; 2003 WEB Server; microfilm equipment
- Maintenance – 2005/2006 OWC
- Machines – 4 swap
- Service calls –
 - 1 Scanner
 - 3 Printers
 - 1 Machine



- .. Scanners – new image; installed color scanner; scanner maintenance
- .. Document scans – Various Sections
- .. Dialup – all dialup users – worked with COT and Cabinet on new KIH2; Tablet PC for Enforcement Officers
- .. New Machines – 1 Laptop; 10 New Machines; New boot disk; Table PCs
- .. Images – 1 laptop; 1 Tablet PC; new machines
- .. Laptop – 15 machines; docking stations
- .. AV setup – 1 meeting
- .. Training Room – 1 Training Session; Updated all machines on latest software
- .. Telephone – Changed 19 extensions
- .. WEB – 3 user for web access
- .. CICS – For payroll—set users up and helped them get logged on
- .. Servers – 1 2003 print server; 1 2003 WEB server; 4 reboots; 2 reboot of network
- .. Invoices – Accent invoice with Administrative Services
- .. User Issues – 2 Shared Folder; 3 KYNET; 1 CICS; 1 KSTD; 2 Bad Network Connections; 1 MARS; 1 CMS Terminal Connection; 8 profiles
- .. Email – Migration of all users
- .. Cleanup – F:\ drive for old users
- .. Application – Revised current Help Desk; Evaluations;
- .. Surplus – 5 machines
- .. **Training – 6 classes; 1 completion of KCPM Program**

Design & Development

- .. New builds of Simba were placed into production on July 29th and August 18th.
- .. New build of EDI placed into production on September 2nd.
- .. Completed NCCI testing for POC and moved to production.
- .. Updated the 992 calculator on the Internet website.
- .. New Test Track issues reported for this quarter: 34
- .. Closed Test Track issues for this quarter: 48
- .. Simba accounts created: 10
- .. Simba accounts disabled: 20
- .. Med Fee discs created: 24
- .. FileNet access/deletes requests: 30

